

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans
as of September 30, 2019¹

GROUP MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Group ^{2,3} Members															
Aetna Health Inc. ⁴	0	11	14	0	21	0	0	1	29	0	26	10	24	5	141
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁵	2,711	11	3,536	706	12,738	16	192	40	13,916	525	6,470	4,747	5,881	3,006	54,495
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	11,460	6,105	28,844	1,139	44,920	3,261	14,776	8,839	95,172	1,097	45,152	35,764	29,030	52,777	378,336
Boston Medical Center Health Plan, Inc.	11	0	55	0	82	5	17	26	107	0	44	42	64	7	460
ConnectiCare of Massachusetts, Inc.	0	2	0	0	0	2	150	20	0	0	0	0	0	2	176
Fallon Community Health Plan, Inc.	39	158	1,201	1	1,102	657	2,100	650	3,219	0	934	1,036	277	23,555	34,929
Harvard Pilgrim Health Care, Inc.	4,780	174	8,663	326	12,445	655	1,408	701	30,865	85	15,335	10,637	10,487	17,182	113,743
Health New England, Inc.	3	6,262	9	2	10	5,150	26,121	8,525	43	0	5	5	3	1,445	47,583
Tufts Associated HMO, Inc. ⁶	4,216	1,548	11,381	164	19,232	576	3,790	1,449	38,565	58	17,870	13,493	12,322	19,973	144,637
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁶	2,344	160	2,505	3	3,198	21	332	183	5,280	2	2,338	1,980	1,084	1,741	21,171
Total Group Members	25,564	14,431	56,208	2,341	93,748	10,343	48,886	20,434	187,196	1,767	88,174	67,714	59,172	119,693	795,671

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Group ^{2,3} Members															
Aetna Health Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc.(formerly Neighborhood Health Plan, Inc.) ⁵	16	0	52	0	130	0	8	0	208	0	104	66	54	28	666
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	1,902	734	6,221	382	15,110	453	2,736	1,170	53,699	856	21,035	8,314	16,482	10,445	139,539
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	19	5	0	0	0	0	0	0	25
Harvard Pilgrim Health Care, Inc.	349	8	561	135	2,055	17	135	91	7,084	27	2,783	1,085	2,120	1,165	17,615
Health New England, Inc.	28	546	20	0	34	315	1,758	510	62	0	34	12	14	203	3,536
Tufts Associated HMO, Inc. ⁶	3	15	7	0	41	0	0	0	159	0	61	45	23	48	402
Total Group Members	2,298	1,303	6,861	517	17,370	786	4,656	1,776	61,212	883	24,017	9,522	18,693	11,889	161,783

¹ Information reported by HMOs as of the end of the third quarter of 2019 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division.
Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1." Carriers that do not have any "Group" business are not reflected on this report.

⁴ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁵ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁶ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").

Massachusetts Division of Insurance
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as of September 30, 2019¹

INDIVIDUAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members ^{2,3}															
Aetna Health Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Allways Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁵	423	5	845	1,870	4,290	0	54	4	5,997	1,339	3,270	1,903	2,137	1,060	23,197
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	848	330	612	122	1,766	165	425	451	5,382	225	2,611	1,399	1,615	1,427	17,378
Boston Medical Center Health Plan, Inc.	3,798	2	11,171	2	18,518	119	7,937	2,456	11,699	2	7,445	9,105	18,234	2,066	92,554
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	7	0	0	0	0	0	0	0	7
Fallon Community Health Plan, Inc.	3	15	91	0	152	20	111	43	1,237	0	210	319	53	7,987	10,241
Harvard Pilgrim Health Care, Inc.	295	73	251	74	522	45	133	80	2,034	40	885	580	508	472	5,992
Health New England, Inc.	1	461	2	0	1	2,702	1,983	923	5	0	1	1	2	319	6,401
Tufts Associated HMO, Inc. ⁶	409	139	506	244	1,028	177	269	211	3,626	141	1,595	886	814	1,263	11,308
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁶	10,548	5,387	12,672	8	17,874	323	6,610	2,526	45,455	2	17,127	11,514	14,889	21,916	166,851
Total Individual Members	16,325	6,412	26,150	2,320	44,151	3,551	17,529	6,694	75,435	1,749	33,144	25,707	38,252	36,510	333,929

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members ^{2,3}															
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	255	114	212	59	500	45	69	108	1,968	109	809	298	546	265	5,357
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
Harvard Pilgrim Health Care, Inc.	51	16	63	21	92	2	23	18	464	4	209	76	149	58	1,246
Health New England, Inc.	0	39	0	0	0	0	4	4	0	0	0	0	0	3	50
Tufts Associated HMO, Inc. ⁶	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Individual Members	306	169	275	80	592	47	96	131	2,432	113	1,018	374	695	326	6,654

¹ Information reported by HMOs as of the end of the third quarter of 2019 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Carriers that do not show any "Individual" members are not reflected on this report.

⁴ Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all individual and small group health business as of April 1, 2011.

⁵ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").

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MEDICAID MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Medicaid ² Members ³															
Allways Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁵	0	1	21	1	32,123	5	18	0	1,200	0	7	2	57	64	33,499
Boston Medical Center Health Plan, Inc.	2,607	446	55,328	155	7,585	999	45,348	2,784	10,355	31	17,998	28,399	49,279	9,594	230,908
Fallon Community Health Plan, Inc.	839	16,291	676	3	4,280	94	931	79	47,014	0	2,549	643	4,803	29,755	107,957
Health New England, Inc. ⁴	8	40	19	0	16	42	38,658	429	20	0	4	8	18	51	39,313
Tufts Associated HMO, Inc. ⁶	557	0	341	0	411	0	65	7	2,030	0	717	746	1,252	165	6,291
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁶	3,403	4,437	11,120	7	34,535	1,255	18,326	5,086	74,994	57	28,162	13,088	41,631	23,968	260,069
Total Medicaid Members	7,414	21,214	67,484	165	46,827	2,390	103,328	8,385	134,413	88	49,430	42,884	96,983	63,533	678,037

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Medicaid ² Members ³															
N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Medicaid Members	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

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² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Carriers that do not have any "Medicaid" business are not reflected on this report.

⁴ Effective July 1, 2010 Health New England, Inc. began enrolling Medicaid members.

⁵ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁶ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").

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MEDICARE ADVANTAGE MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Medicare Advantage Members ^{2,3}															
Aetna Health Inc. ⁴	0	1	98	0	100	0	19	2	113	0	63	57	81	53	587
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	986	0	1,496	0	964	594	1,683	648	1,496	0	1,342	1,280	570	2,639	13,698
Fallon Community Health Plan, Inc.	302	66	625	0	301	259	1,205	103	944	0	288	369	90	7,842	12,394
Harvard Pilgrim Health Care, Inc.	6	0	2,602	0	501	0	0	5	618	0	646	876	380	793	6,427
Health New England, Inc.	3	698	0	1	1	1,197	5,281	1,802	2	0	1	0	0	12	8,998
Tufts Associated HMO, Inc. ⁵	2,667	2	2,232	3	11,468	4	4,503	1,203	35,131	1	11,260	5,677	4,496	17,838	96,485
Total Medicare Advantage Members	3,964	767	7,053	4	13,335	2,054	12,691	3,763	38,304	1	13,600	8,259	5,617	29,177	138,589

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Medicare Advantage Members ^{2,3}															
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	3,549	0	3,573	0	4,752	1,164	3,973	1,920	8,016	0	4,572	3,442	1,843	7,653	44,457
Health New England, Inc.	0	14	0	0	0	3	34	6	0	0	0	0	0	0	57
Total Medicare Advantage Members	3,549	0	3,573	0	4,752	1,164	3,973	1,920	8,016	0	4,572	3,442	1,843	7,653	44,514

¹ Information reported by HMOs as of the end of the third quarter of 2019 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division.
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³ Carriers that do not have any "Medicare Advantage" business are not reflected on this report.

⁴ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁵ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP).

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OTHER MEDICARE MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
Other Medicare Members ^{2,3}	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁴	486	214	793	15	983	26	718	107	2,565	2	1,114	1,155	440	850	9,468
Tufts Associated HMO, Inc. ⁵	80	28	61	4	119	13	37	25	439	0	136	74	102	181	1,299
Total Other Medicare Members	566	242	854	19	1,102	39	755	132	3,004	2	1,250	1,229	542	1,031	10,767

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
Other Medicare Members ^{2,3}	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Other Medicare Members	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

¹ Information reported by HMOs as of the end of the third quarter of 2019 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division.
Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Carriers that do not have any "Other Medicare" business are not reflected on this report.

⁴ Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. offers a group "Medicare Wrap-Around" product under the name "Managed Blue for Seniors."

⁵ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP). TAHMO offers a group "Medicare Wrap-Around" product under the name "Tufts Medicare Complement" (TMC).

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OTHER MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Other ² Members ³															
None	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Other Members	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Other ² Members ³															
None	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Other Members	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

¹ Information reported by HMOs as of the end of the third quarter of 2019 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all members enrolled in the HMO whose group coverage and COBRA coverage have expired and who have converted to an individual (conversion) policy as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1." This includes persons who enrolled in group conversion plans offered prior to October 1, 1997.

³ Carriers that do not have any members in closed group conversion plans are not reflected in this report.

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TOTAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Group ^{2,3} Members															
Aetna Health Inc. ³	0	12	112	0	121	0	19	3	142	0	89	67	105	58	728
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁶	3,134	17	4,402	2,577	49,151	21	264	44	21,113	1,864	9,747	6,652	8,075	4,130	111,191
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	13,780	6,649	31,745	1,276	48,633	4,046	17,602	10,045	104,615	1,324	50,219	39,598	31,655	57,693	418,880
Boston Medical Center Health Plan, Inc.	6,416	448	66,554	157	26,185	1,123	53,302	5,266	22,161	33	25,487	37,546	67,577	11,667	323,922
CeltiCare Health Plan of Massachusetts, Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ConnectiCare of Massachusetts, Inc.	0	2	0	0	0	2	157	20	0	0	0	0	0	2	183
Fallon Community Health Plan, Inc.	1,183	16,530	2,593	4	5,835	1,030	4,347	875	52,414	0	3,981	2,367	5,223	69,139	165,521
Harvard Pilgrim Health Care, Inc.	5,081	247	11,516	400	13,468	700	1,541	786	33,517	125	16,866	12,093	11,375	18,447	126,162
Health New England, Inc.	15	7,461	30	3	28	9,091	72,043	11,679	70	0	11	14	23	1,827	102,295
Minuteman Health, Inc. ⁵	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tufts Associated HMO, Inc. ⁷	7,929	1,717	14,521	415	32,258	770	8,664	2,895	79,791	200	31,578	20,876	18,986	39,420	260,020
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁷	16,295	9,984	26,297	18	55,607	1,599	25,268	7,795	125,729	61	47,627	26,582	57,604	47,625	448,091
Total HMO Members	53,833	43,067	157,770	4,850	231,286	18,382	183,207	39,408	439,552	3,607	185,605	145,795	200,623	250,008	1,956,993
2018 Massachusetts Population ⁸	213,413	126,348	564,022	17,352	790,638	70,963	470,406	161,355	1,614,714	11,327	705,388	518,132	807,252	830,839	6,902,149
Market Penetration Rate ⁸	25.22%	34.09%	27.97%	27.95%	29.25%	25.90%	38.95%	24.42%	27.22%	31.84%	26.31%	28.14%	24.85%	30.09%	28.35%

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ³	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁶	16	0	52	0	130	0	8	0	208	0	104	66	54	28	666
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	5,706	848	10,006	441	20,362	1,662	6,778	3,198	63,683	965	26,416	12,054	18,871	18,363	189,353
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	1	19	6	0	0	0	0	0	26
Harvard Pilgrim Health Care, Inc.	400	24	624	156	2,147	19	158	109	7,548	31	2,992	1,161	2,269	1,223	18,861
Health New England, Inc.	28	599	20	0	34	318	1,796	520	62	0	34	12	14	206	3,643
Tufts Associated HMO, Inc. ⁷	3	15	7	0	41	0	0	0	159	0	61	45	23	48	402
Total HMO Members	6,153	1,486	10,709	597	22,714	2,000	8,759	3,833	71,660	996	29,607	13,338	21,231	19,868	212,951
¹ 2018 Massachusetts Population ⁸	213,413	126,348	564,022	17,352	790,638	70,963	470,406	161,355	1,614,714	11,327	705,388	518,132	807,252	830,839	6,902,149
Market Penetration Rate ⁹	2.88%	1.18%	1.90%	3.44%	2.87%	2.82%	1.86%	2.38%	4.44%	8.79%	4.20%	2.57%	2.63%	2.39%	3.09%

¹ Information reported by HMOs as of the end of the third quarter of 2019 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division.

³ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁴ Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

⁵ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

⁶ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc. the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

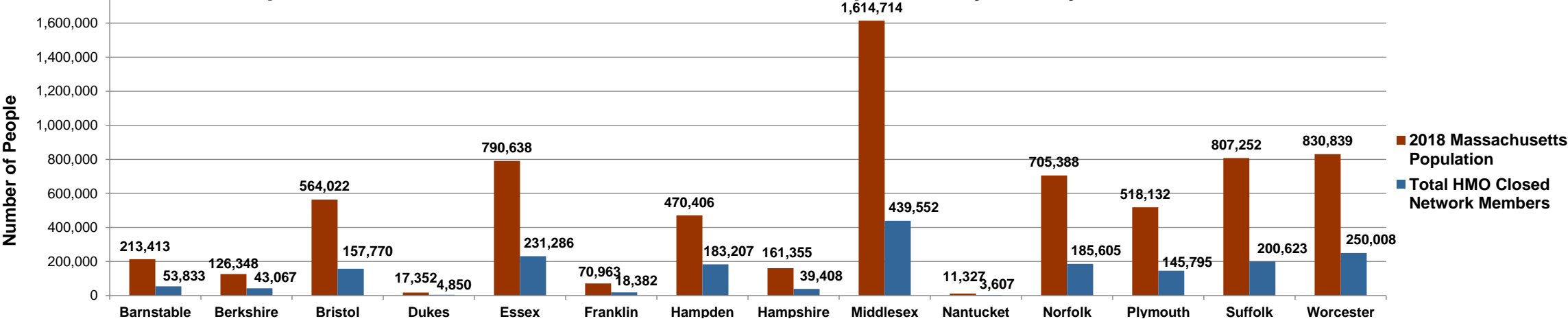
⁷ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").

⁸ 2018 Population Source: U.S. Census Bureau; Vintage 2018 Population Estimates: Population Estimates

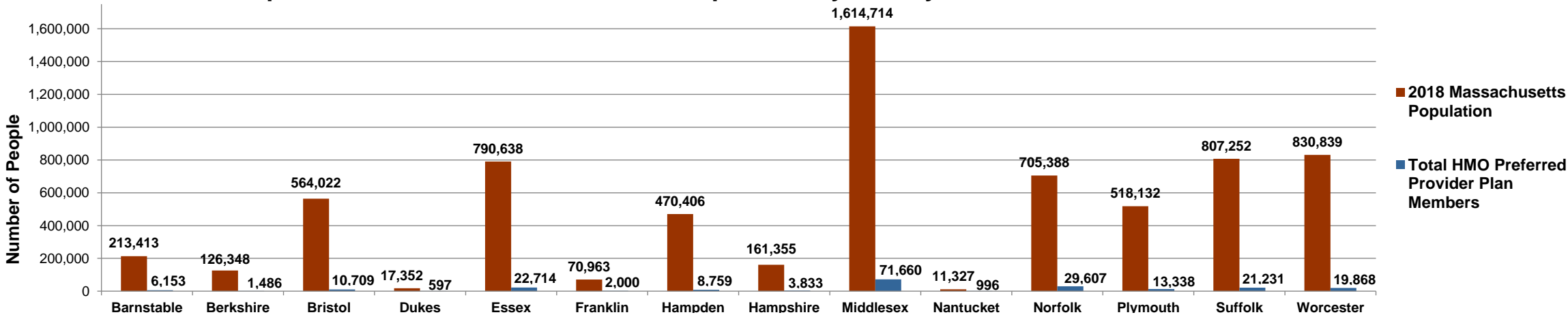
⁹ Total HMO members in each county divided by the 2018 population in each county.

TOTAL MEMBERSHIP BY COUNTY

Total HMO Membership in Closed Network Plans vs. Massachusetts Population by County



Total HMO Membership in PPO Plans vs. Massachusetts Population by County



Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans
as of September 30, 2019¹

Closed Network

COMPARISON OF 2nd QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	4th Quarter 2018 Members at End of Quarter	1st Quarter 2019 Members at End of Quarter ²	2nd Quarter 2019 Members at End of Quarter ²	3rd Quarter 2019 Members at End of Quarter ²	Member Change from 2nd Qtr. 19 to 3rd Qtr. 19	Percent Change from 2nd Qtr. 19 to 3rd Qtr. 19	3rd Quarter 2019 Share of Massachusetts Closed Network Market
Aetna Health Inc. ³	1,398	966	803	728	(75)	-9.3%	0.0%
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁶	116,869	111,509	112,848	111,191	(1,657)	-1.5%	5.7%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	441,896	421,524	418,762	418,880	118	0.0%	21.4%
Boston Medical Center Health Plan, Inc.	327,691	321,018	322,073	323,922	1,849	0.6%	16.6%
CeltiCare Health Plan of Massachusetts, Inc. ⁴	0	0	0	0	0	0.0%	0.0%
ConnectiCare of Massachusetts, Inc.	232	206	194	183	(11)	-5.7%	0.0%
Fallon Community Health Plan, Inc.	166,673	163,454	165,574	165,521	(53)	0.0%	8.5%
Harvard Pilgrim Health Care, Inc.	140,042	129,081	124,299	126,162	1,863	1.5%	6.4%
Health New England, Inc.	99,372	100,272	100,684	102,295	1,611	1.6%	5.2%
Minuteman Health, Inc. ⁵	0	0	0	0	0	0.0%	0.0%
Tufts Associated HMO, Inc. ⁷	263,994	263,482	262,654	260,020	(2,634)	-1.0%	13.3%
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁷	425,400	439,802	445,521	448,091	2,570	0.6%	22.9%
Totals	1,983,567	1,951,314	1,953,412	1,956,993	3,581	0.2%	100.0%

Preferred Network

COMPARISON OF 2nd QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	4th Quarter 2018 Members at End of Quarter	1st Quarter 2019 Members at End of Quarter	2nd Quarter 2019 Members at End of Quarter	3rd Quarter 2019 Members at End of Quarter	Member Change 2nd Qtr. 19 to 3rd Qtr. 19	Percent Change 2nd Qtr. 19 to 3rd Qtr. 19	3rd Quarter 2019 Share of Massachusetts PPO Market
Aetna Health Inc. ³	0	0	0	0	0	0.0%	0.0%
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁶	845	927	1,197	666	(531)	-44.4%	0.3%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	182,321	182,712	185,136	189,353	4,217	2.3%	88.9%
ConnectiCare of Massachusetts, Inc.	33	32	26	26	0	0.0%	0.0%
Harvard Pilgrim Health Care, Inc.	18,598	18,260	18,508	18,861	353	1.9%	8.9%
Health New England, Inc.	3,261	3,466	3,468	3,643	175	5.0%	1.7%
Tufts Associated HMO, Inc. ⁷	587	499	471	402	(69)	-14.6%	0.2%
Totals	205,645	205,896	208,806	212,951	4,145	2.0%	100.0%

Information reported by HMOs as of the end of the second quarter of 2019 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1"

¹ that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

Reported membership declined for Fallon Community Health Plan, Inc., Health New England, inc. and Allways Health Partners, Inc. primarily due to Massachusetts Group Insurance Commission members switching on July 1, 2018 from insured coverage (which is reported in this table) to self-funded coverage that is not reported to the Division of Insurance.

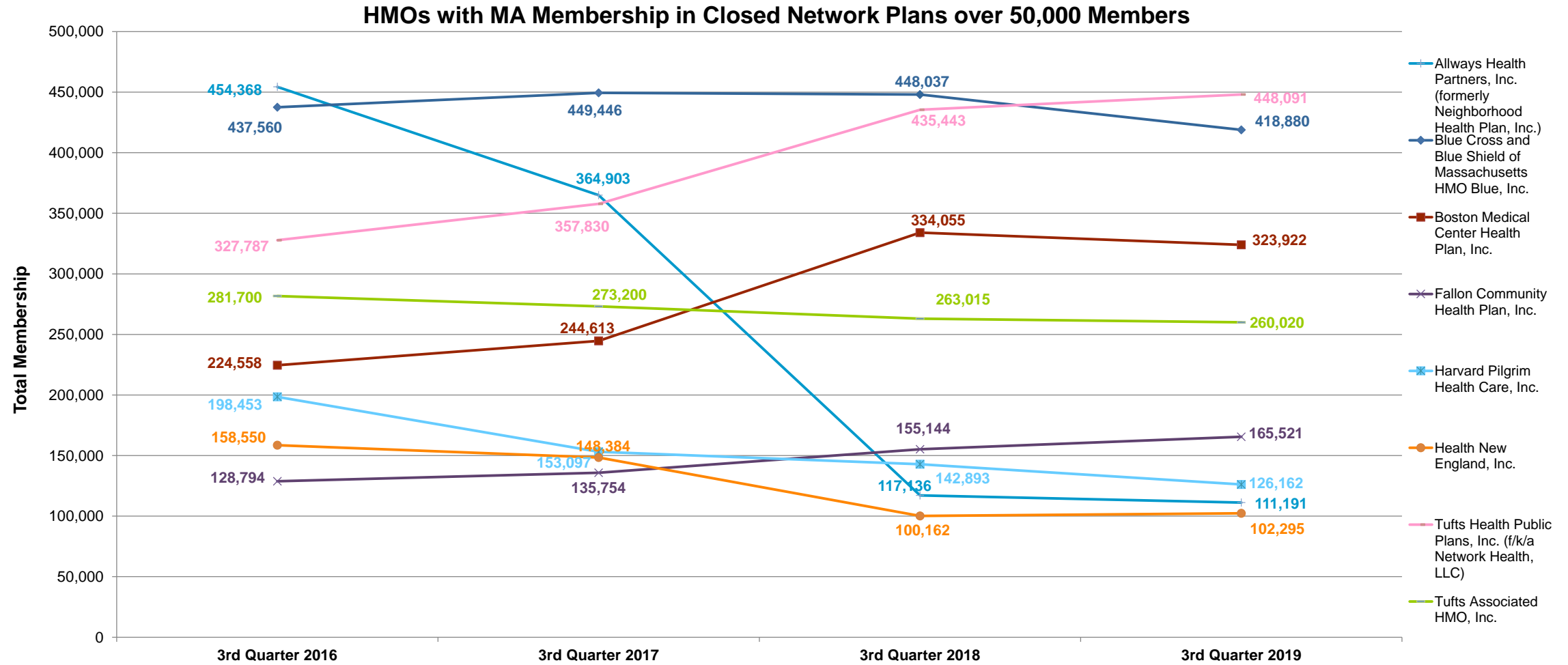
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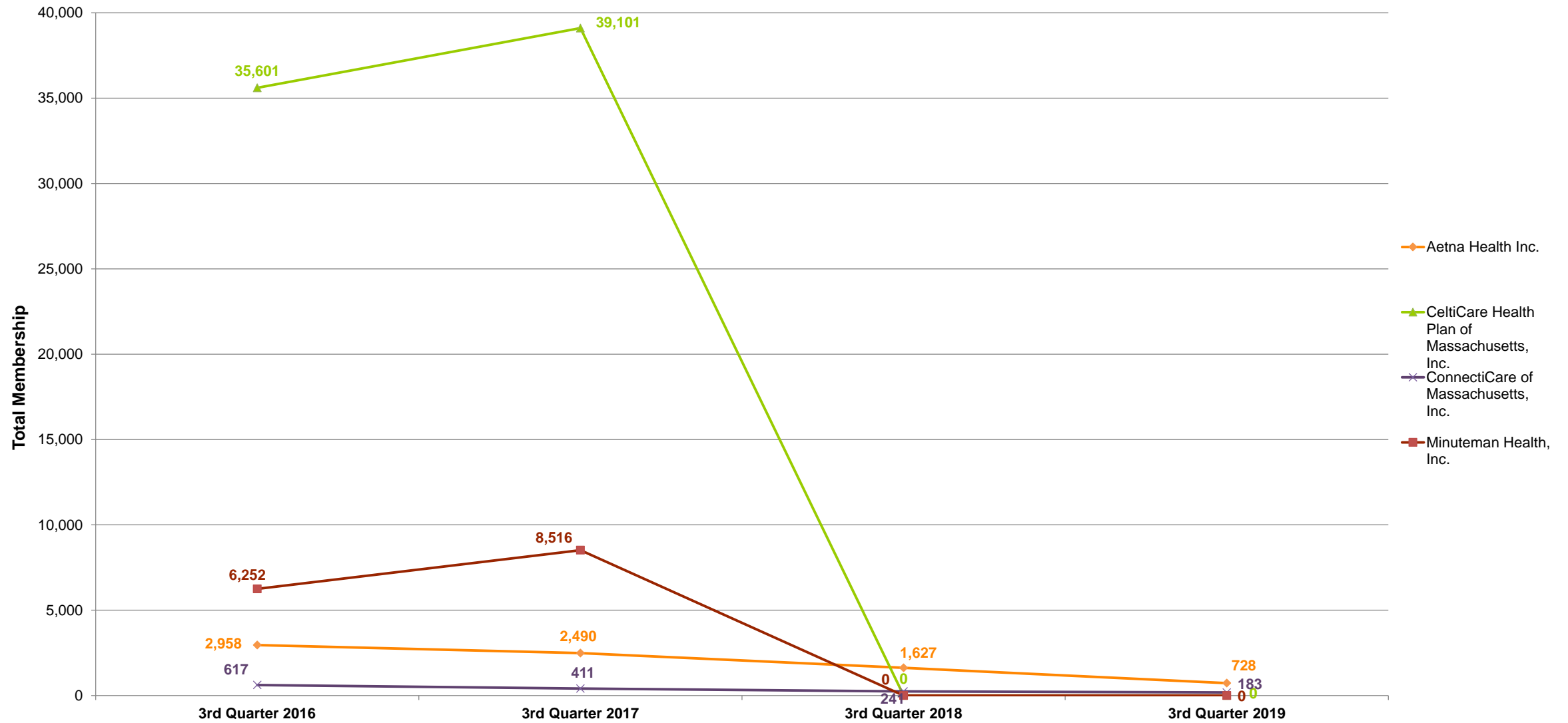
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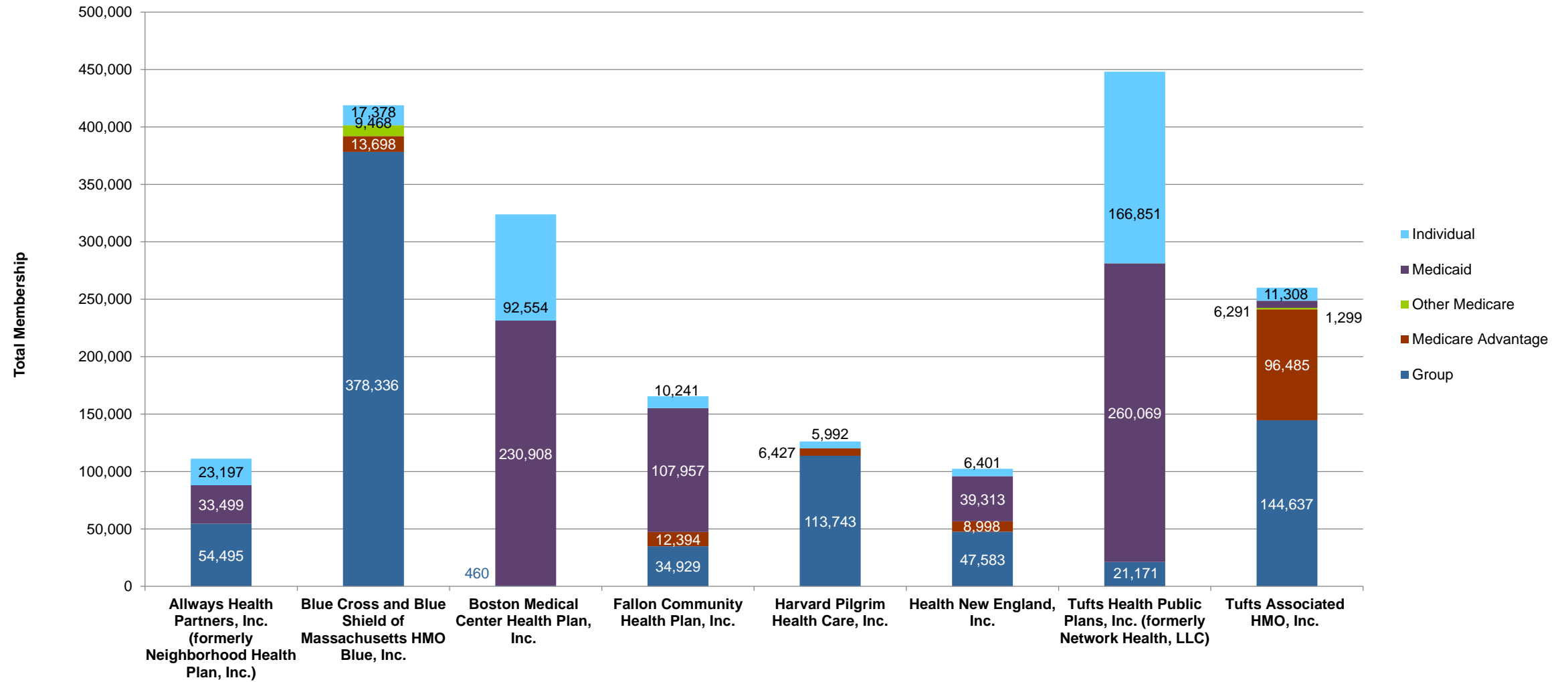
HMOs with MA Membership in Closed Network Plans less than or equal to 50,000 Members



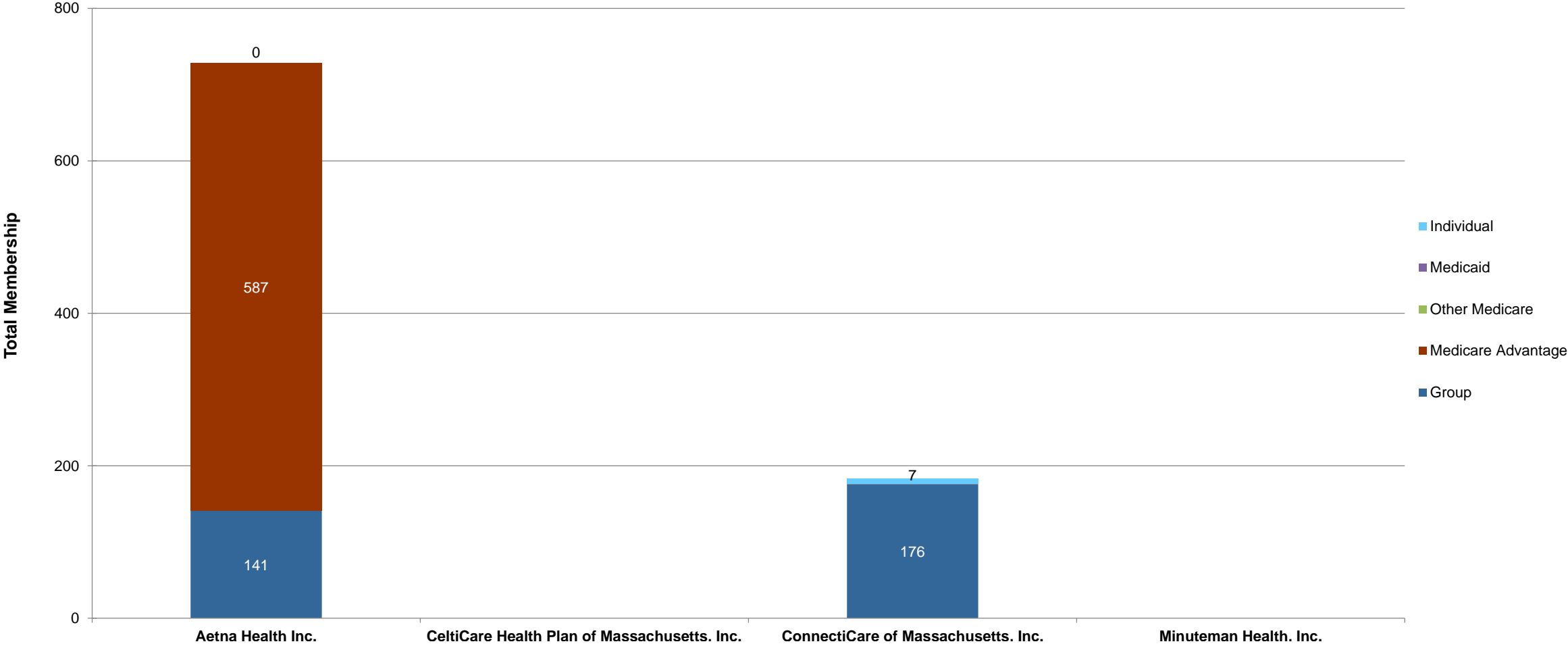
¹ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

² Effective December 31, 2017, CeltiCare Health, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

HMOs with Massachusetts Membership over 50,000 Members Membership on 9/30/2019



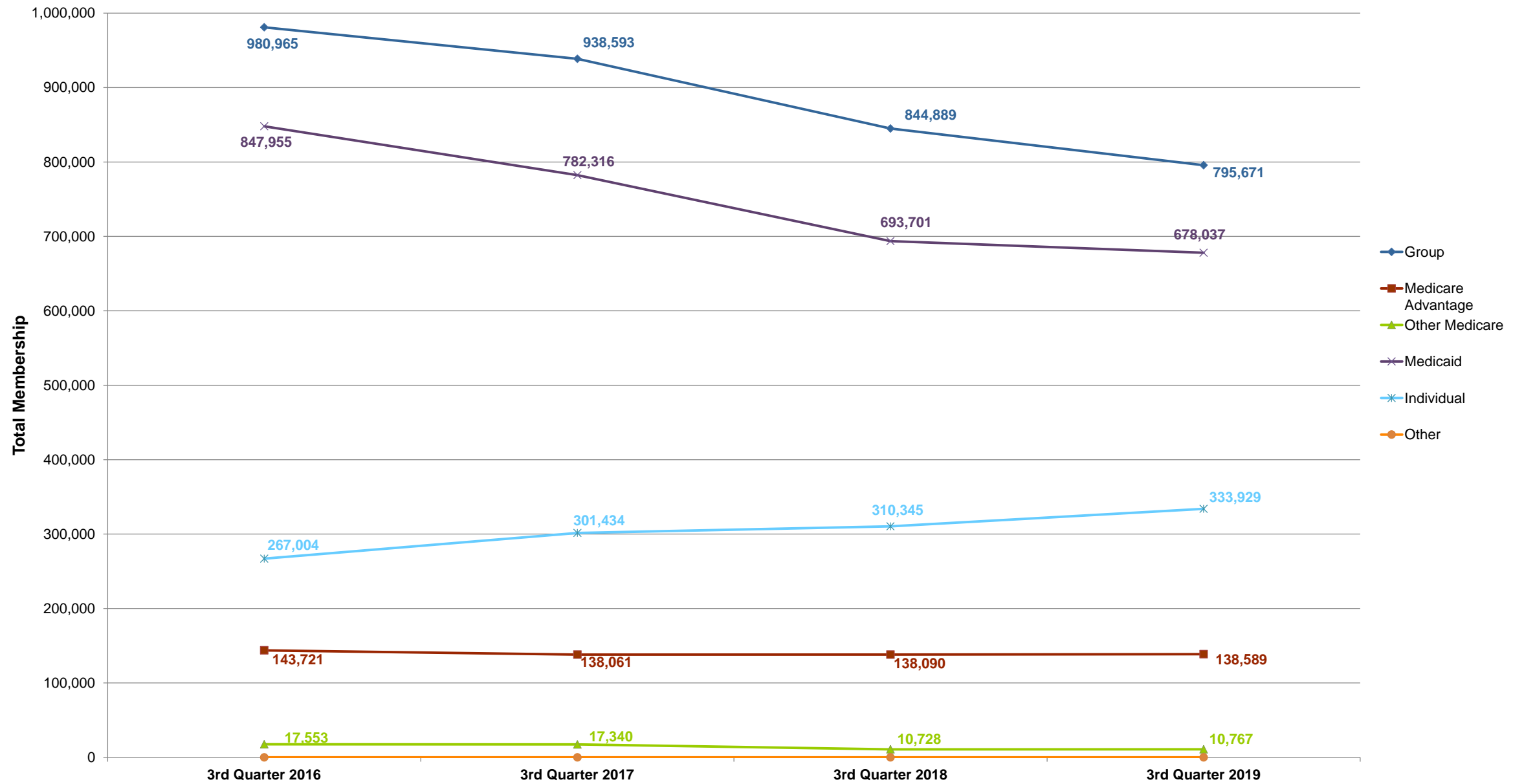
**HMOs with Massachusetts Membership less than or equal to 50,000 Members
Membership on 9/30/2019**



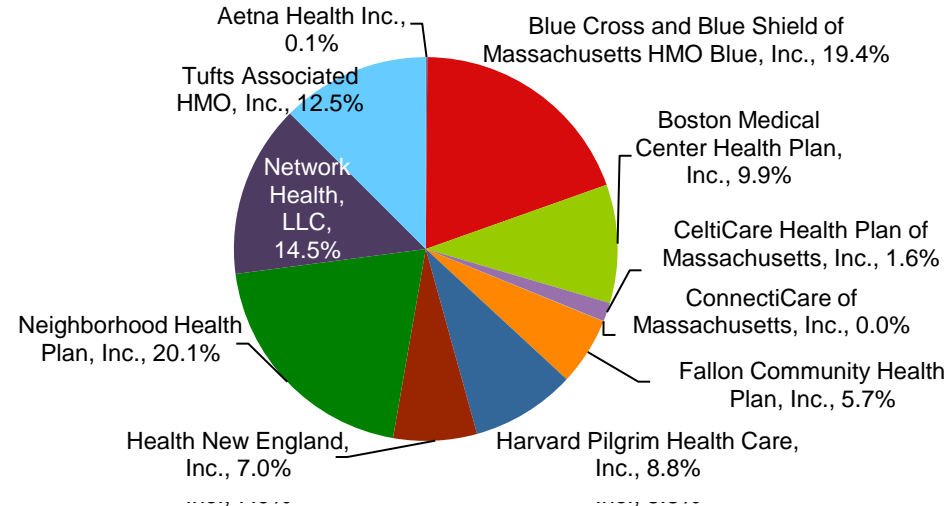
¹ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. All membership ceased as of December 31, 2017.

² Effective December 31, 2017, CeltiCare Health, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

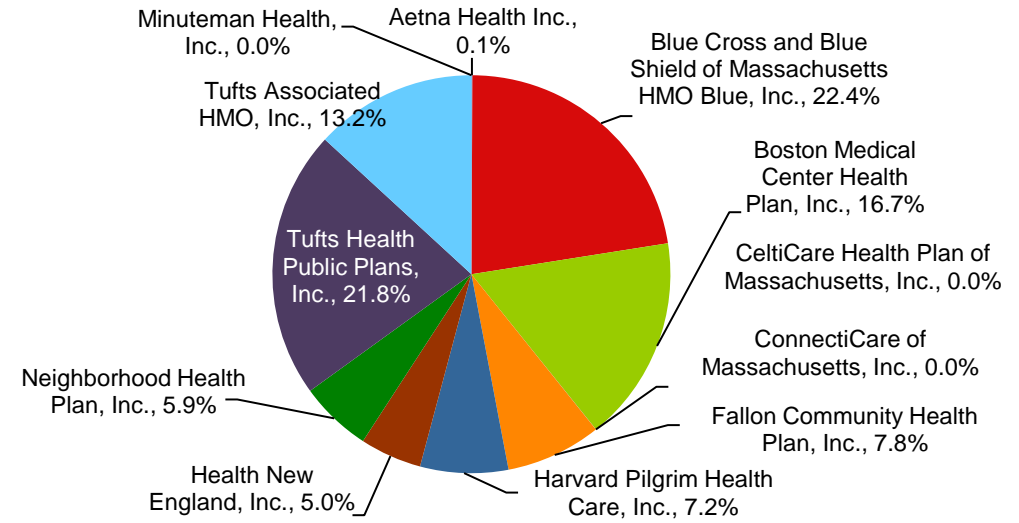
Total HMO Membership by Category of Business



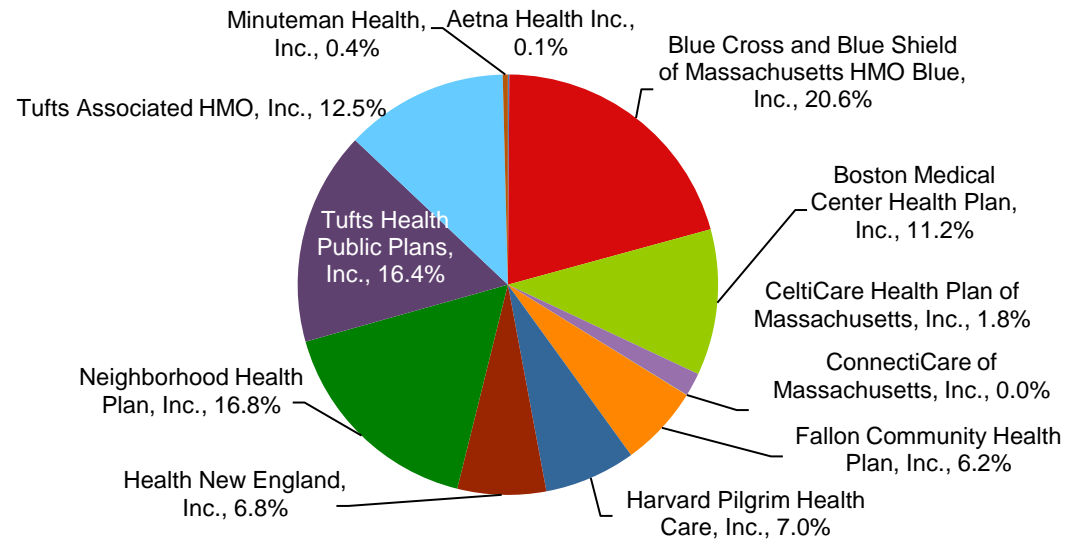
3rd Quarter 2016 Share of Massachusetts HMO Market



3rd Quarter 2018 Share of Massachusetts HMO Market



3rd Quarter 2017 Share of Massachusetts HMO Market



3rd Quarter 2019 Share of Massachusetts HMO Market

